

## Royal Blackburn Hospital Emergency Department and Urgent Care Centre and Burnley General Hospital Urgent Care Centre

## Monthly Bulletin: July 2011 to June 2012

This bulletin provides a breakdown of all injury attendances to the Royal Blackburn Hospital Emergency Department (ED) and Urgent Care Centre (UCC), and Burnley General Hospital UCC between July 2011 and June 2012.

Between July 2011 and June 2012 there were 68,764 ED and UCC attendances. The month with the highest attendance was May with 6,508 attendances (**Figure 1**). There were more male than female attendances presenting at the ED and UCCs (males=37,312; 54%).

**Figure 2** shows the age group of ED and UCC attendances for each month. Over a third (34%) of ED and UCC attendances were aged 30-59 (n=23,490) and 30% were 15-29 years old (n=20,726).

**Table 1** illustrates the source of referral of ED and UCC attendances. Self-referral (33%) was the main referral source. This was followed by brought in by others (28%), brought in by parent (22%) and brought in by ambulance (14%).

**Table 2** details the injury group of ED and UCC attendances. The majority (87%) of injury attendances were recorded as other injury. Sports injury accounted for 5% of attendances, road traffic collisions (RTC) 5% and assaults 3%.

The discharge destination of all injury attendances to the ED and UCCs is displayed in **Table 3**. Almost four in ten (38%) attendances were discharged and required no follow-up treatment, while 14% were discharged to their GP.

## **Assault attendances**

Between July 2011 and June 2012 there were 2,109 assault attendances to the ED and UCCs. The month with the highest attendance was October with 214 attendances (**Figure 3**). There were more male than female assault attendances presenting at the ED and UCCs (males=1,571; 74%).

**Table 4** details the age group of assault attendances for each month. The majority of ED and UCC assault attendances were aged 15-29 (n=1,173; 56%) and 38% were 30-59 years old (n=806).

**Table 5** illustrates the source of referral for assault attendances to the ED and UCCs. The primary source of referral for assault attendances was by ambulance (37%). Almost a quarter (24%) were self-referred and over a fifth (23%) were brought in by others.

**Table 6** depicts the general discharge destination of assault attendances to the ED and UCCs. The majority of the attendances were discharged (45%), 32% required follow-up treatment and 12% were admitted.

Figure 1: Gender of ED and UCC injury attendances by month, July 2011 to June 2012

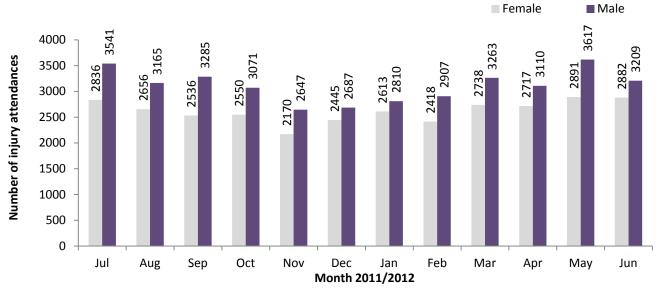


Figure 2: ED and UCC injury attendances by age group and month, July 2011 to June 2012

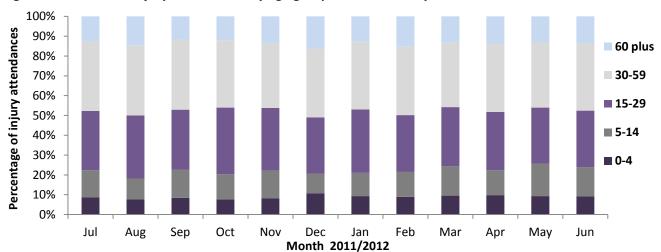


Table 1: ED and UCC injury attendances by source of referral and month, July 2011 to June 2012<sup>1,2,3</sup>

Source of referral	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	%
Self-referral	2130	1851	1901	1807	1586	1671	1900	1675	2026	1896	2012	1910	22365	33
Brought in by others	1763	2002	1589	1656	1328	1396	1499	1542	1503	1572	1691	1799	19340	28
Brought in by parent	1431	997	1364	1167	1114	1080	1169	1162	1481	1285	1679	1412	15341	22
Ambulance	854	803	767	809	634	813	710	761	790	840	857	780	9418	14
Other	38	39	34	34	53	49	42	59	56	107	99	66	676	1
Police	44	57	39	39	39	33	36	56	46	47	59	41	536	1
GP request	30	20	36	45	34	30	29	28	39	29	48	30	398	1
Sent by others	37	25	28	39	18	39	22	26	31	30	40	32	367	1
Direct referral	10	9	13	12	8	11	7	9	9	11	10	10	119	0
A&E staff	5	***	11	10	***	7	8	6	16	7	10	10	96	0
Emergency call	33	13	37	***	***	***	***	***	***	***	***	***	90	0
Staff health	***	***	***	***	***	***	***	***	***	***	***	***	16	0
A&E follow-up	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Consultant	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Unknown	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Total	6377	5821	5821	5621	4817	5132	5423	5325	6001	5827	6508	6091	68764	100

<sup>&</sup>lt;sup>1</sup> Please note that all numbers less than five have been suppressed (with \*\*\*) in line with patient confidentiality and if there is only one number less than five in a category then two numbers will be suppressed to prevent back calculations from totals.

<sup>&</sup>lt;sup>2</sup> GP=general practitioner.

<sup>&</sup>lt;sup>3</sup> Please note percentages might not add to one hundred due to rounding.

Table 2: ED and UCC injury attendances by injury group and month, July 2011 to June 2012

Injury group	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	%
Other injury	5623	5075	4975	4653	4071	4418	4785	4668	5183	5060	5674	5361	59546	87
Sports injury	270	238	311	345	289	172	212	279	391	328	388	289	3512	5
RTC	267	291	303	377	257	340	233	239	239	275	230	241	3292	5
Assault	193	175	201	214	178	178	177	123	169	140	192	169	2109	3
Deliberate self-harm	24	42	31	32	22	24	16	16	19	24	24	31	305	0
Total	6377	5821	5821	5621	4817	5132	5423	5325	6001	5827	6508	6091	68764	100

Table 3: ED and UCC injury attendances by discharge destination and month, July 2011 to June 2012<sup>4,5</sup>

able 5. ED and OCC injury attenuances by discharge destination and month, July 2011 to Julie 2012														
Discharge destination	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	%
Discharged no follow-up	2228	2266	2211	2393	2038	1893	2082	2076	2291	2276	2486	2140	26380	38
BGH discharge to GP within unit BGH	1055	928	944	477	406	899	783	801	911	977	972	1046	10199	15
Discharged to GP	905	803	805	778	748	711	810	676	764	661	886	939	9486	14
Clinic- fracture/orthopaedic	623	478	553	524	493	438	452	495	578	473	611	538	6256	9
RBH discharge to GP within unit RBH	386	331	282	356	296	283	407	317	323	400	313	288	3982	6
Left before treatment	417	301	324	373	239	243	246	301	314	273	407	319	3757	5
Admitted to ward	285	274	254	252	205	256	247	241	293	271	293	293	3164	5
GP treatment room	199	146	154	143	91	113	110	110	128	124	102	132	1552	2
Left refusing treatment	61	63	83	114	102	85	64	98	130	118	150	167	1235	2
Clinic other	76	116	79	85	58	65	72	68	97	82	95	77	970	1
Unknown	***	***	***	***	7	63	53	51	57	62	70	61	424	1
Clinic-ear/nose/throat	25	26	50	28	31	31	41	34	41	40	24	36	407	1
Other hospital	49	40	30	40	37	19	16	18	18	24	35	17	343	0
Clinic-ophthalmology	17	6	14	11	24	7	18	14	27	24	24	17	203	0
Clinic-oral/dental surgery	6	9	8	11	7	6	8	9	11	11	16	11	113	0
Other	8	8	***	8	8	11	7	***	9	***	11	***	84	0
Site transfer from BGH UCC to RBH UCC	10	17	14	9	14	***	***	***	***	***	***	***	64	0
Community/district nurse	***	***	7	***	5	5	***	6	6	***	7	***	54	0
Site transfer from BGH to RBH A&E	12	***	***	8	7	***	***	***	***	***	***	***	32	0
Admitted to theatre	***	***	***	***	***	***	***	***	***	***	***	***	26	0
Died in department	***	***	***	***	***	***	***	***	***	***	***	***	23	0
Dead on arrival	***	***	***	***	***	***	***	***	***	***	***	***	5	0
Site transfer from A&E RBH to UCC BGH	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Site transfer from A&E RBH to UCC RBH	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Site transfer from RBH UCC to RBH A&E	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Total	6377	5821	5821	5621	4817	5132	5423	5325	6001	5827	6508	6091	68764	100

<sup>&</sup>lt;sup>4</sup> RBH=Royal Blackburn Hospital and BGH=Burnley General Hospital.

<sup>&</sup>lt;sup>5</sup> Clinic other includes: trauma clinic, dressing clinic, GUM clinic, medicine and diabetic clinic and dermatology/plastic surgery clinic. Other includes: residential home, police custody, other and referred to own dentist. Other hospital includes: other hospital and emergency hospital transfer.

Table 4: ED and UCC assault attendances by age group and month, July 2011 to June 2012\*

Age group	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	%
0-4	***	***	***	***	0	***	***	0	***	0	0	***	***	0
5-14	10	***	10	12	5	***	7	***	9	***	11	7	86	4
15-29	98	105	123	116	92	84	104	70	99	81	102	99	1173	56
30-59	81	64	64	83	74	84	62	48	59	55	73	59	806	38
60 plus	***	***	***	***	7	5	***	***	***	***	6	***	<42	2
Total	193	175	201	214	178	178	177	123	169	140	192	169	2109	100

<sup>\*</sup>There were two attendances where age group was unknown.

Figure 3: Number of ED and UCC assault attendances by gender and month, July 2011 to June 2012

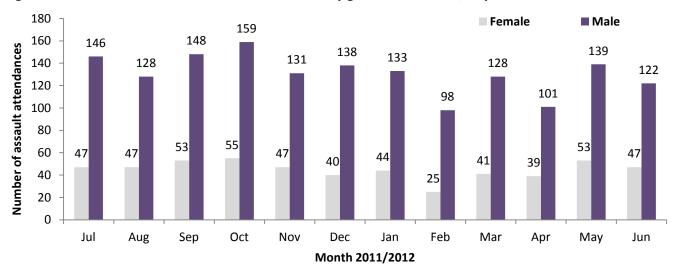


Table 5: ED and UCC assault attendances by source of referral and month, July 2011 to June 2012

Source of referral	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	%
Ambulance	82	70	75	69	56	69	65	42	70	60	76	52	786	37
Self-referral	48	39	45	59	50	34	42	34	33	31	47	42	504	24
Brought in by others	34	44	45	47	47	47	45	23	35	28	35	48	478	23
Brought in by parent	16	9	22	21	15	8	10	9	19	7	17	14	167	8
Police	8	10	***	12	9	11	11	12	<8	11	12	8	115	5
Other	***	***	***	***	***	5	***	***	***	***	***	***	28	1
Emergency call	***	***	6	***	***	***	***	***	***	***	***	***	9	0
Sent by others	***	***	***	***	***	***	***	***	***	***	***	***	9	0
GP request	***	***	***	***	***	***	***	***	***	***	***	***	6	0
A&E staff	***	***	***	***	***	***	***	***	***	***	***	***	5	0
Consultant	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Direct referral	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Staff health	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Unknown	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Total	193	175	201	214	178	178	177	123	169	140	192	169	2109	100

Table 6: ED and UCC assault attendances by discharge destination and month, July 2011 to June 2012

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Discharge destination	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	%
Discharged	92	88	85	108	88	69	75	46	76	67	82	75	951	45
Follow-up	58	47	67	69	63	59	48	46	54	46	57	54	668	32
Admitted	27	24	18	22	13	26	32	14	17	16	27	21	257	12
Other	16	16	31	15	14	24	22	17	22	11	26	19	233	11
Total	193	175	201	214	178	178	177	123	169	140	192	169	2109	100